

# NCJIS Modernization Program 2020–2025

Building a Partnership



Nevada Department of  
**Public Safety**  
Records, Communications and Compliance  
*Dedication, Pride, Service*

# WELCOME!

## Agenda:

- NCJIS Modernization Overview.
- Methods for Securing Agency Input.
- General Rollout Schedule.
- Questions and Answers.



# What's This About?

***It's a vision realized!*** The Nevada Department of Public Safety – Records, Communications and Compliance Division (RCCD) is building a new, state-of-the-art technology environment that will deliver:

- Access and visibility to pertinent and accurate criminal justice information.
- Exponential improvement to existing services.
- A modern, reliable, secure, and efficient ecosystem of law enforcement technologies.
- Reduced time and effort required to enter and access information.





# What Are the Main Benefits?

**A fully modernized, robust, web-based environment.**

**Web-based portal for easy access to background checks, criminal history, and documentation.**

**24/7 support to users, with no scheduled downtime for maintenance.**

**A robust reporting capability.**

**Web-based training modules.**

**A streamlined and simplified validation process.**



# General Benefits

You should expect:

- Enhanced access.
- Modern look and feel.
- User-friendly work processes.
- Additional training.

**The sooner your agency is involved,  
the smoother the transition will be.**





# It's a Partnership



- RCCD requests your involvement!
- The NCJIS Modernization Team is reaching out early to engage our important stakeholders.
- We value your participation and input in this modernization process.



# Secure Your Agency's Input

- Appoint a change ambassador(s) to represent your agency.
- Inform the NCJIS Modernization Team of issues, questions, and needs through your change ambassador.
- Coordinate solution testing in a cooperative manner.





# Change Ambassador Role

- Is trained in the change ambassador role.
- Will be informed about the modernization progress.
- Participates in the Change Ambassador Network (CAN) for pertinent information and networking.
- Gathers feedback from your agency.
- Communicates important information to your agency.
- Works with NCJIS change manager to coordinate:
  - End-User Training Deployment.
  - User Acceptance Testing.
- Helps develop metrics and conduct evaluations.





# Change Ambassador

## Time, Support, and Commitment

- Contributes approximately 5 hours per month.
- Participates in training and regularly scheduled meetings.
- Ensures your change ambassador's ability to distribute pertinent messages from the NCJIS change manager to your users.
- Permits your change ambassador to run periodic surveys to evaluate messaging effectiveness, training success, or other essential change management tasks.

*Note: More than one change ambassador may be appointed for large organizations.*



# Change Ambassador

## Selection Attributes

This individual:

- Believes in the change and is committed to helping to drive communication and comprehension within their sphere of influence.
- Understands who exactly needs to receive communication, how often they need to receive it, and how best the communication is to be delivered.





# Change Ambassador

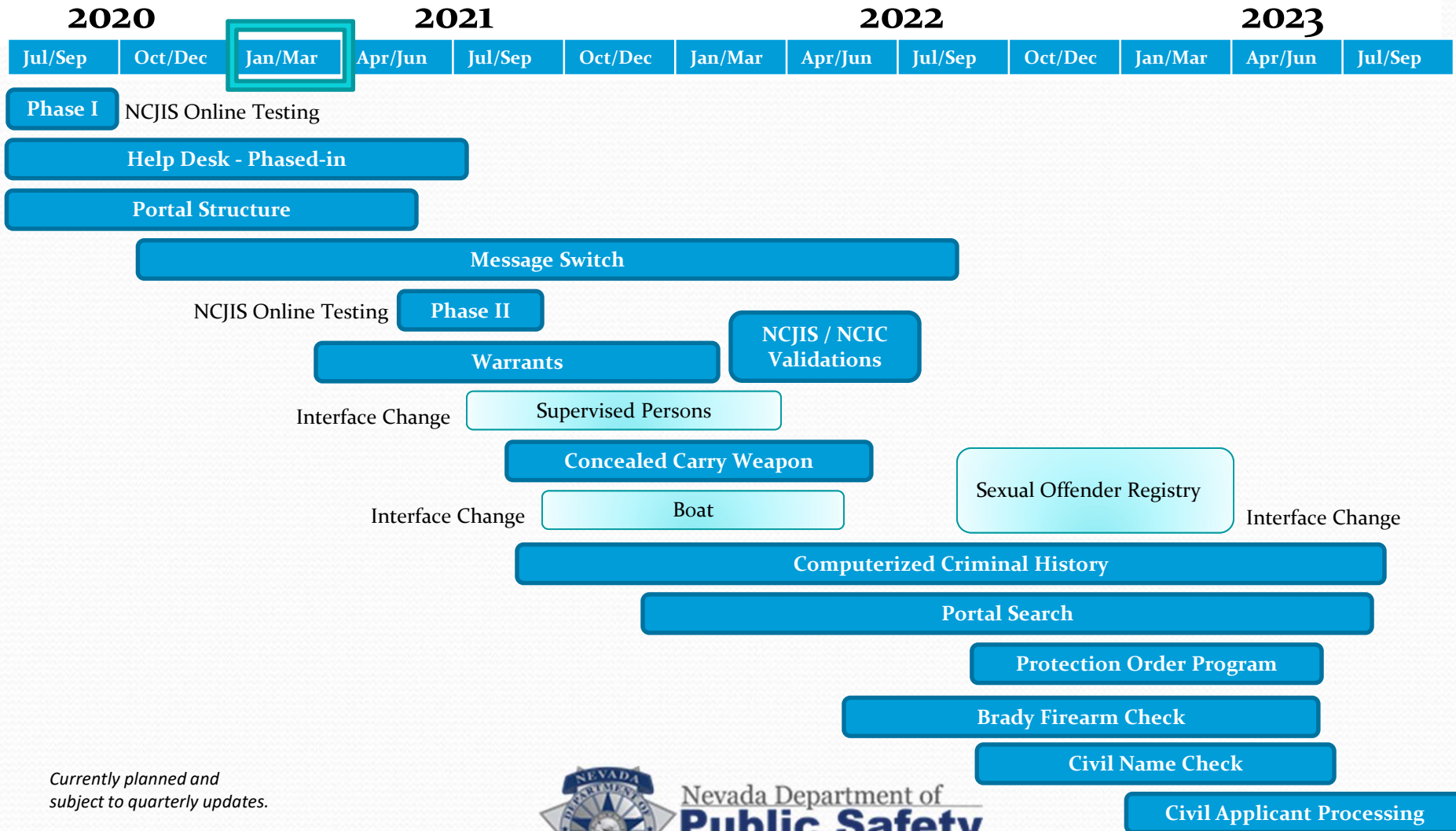
## Selection Methods

A combination of the three methods listed below may be used for identifying change ambassadors. Applying all three will help in avoiding the pitfalls of certain personalities, biases, and self-interest.

- ***Top-Down Identification*** – Top management in the organization will identify the person they believe is best suited for the role.
- ***Self-Identification*** – A person in the organization self-identifies as a champion of change and volunteers based on individual motivation to fill this role.
- ***Peer Identification*** – A person recognized as being competent and sympathetic that is nominated by their peers in the organization.



# General Solution Rollout Schedule



Currently planned and subject to quarterly updates.



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# What Now?

- Click the Smartsheet link sent to your e-mail.
- Complete the Smartsheet form to provide the name(s) and contact information of your appointed change ambassador(s).

**Responses are needed by January 26, 2021.**

Questions or feedback regarding this information may be submitted to:

**[NCJISMod@dps.state.nv.us](mailto:NCJISMod@dps.state.nv.us)**



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# Questions?



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